

2023-2024 Conversion FAQ

Every program will have its data backed up and converted to the 2024 format.

When will the conversion happen?

In mid-January, a button will appear on the home page allowing you to convert your 2023 work to the new format. Late January, all accounts will be converted.

How long does conversion take?

Each program will take approximately 15 minutes. If many programs request conversion at the same time, it could be overnight.

During conversion, no one from the staff will be able to log in to the web or mobile app.

Once you have converted, everyone must use the new mobile app UA 2024.

What will happen with my [Tags](#)?

Tags don't go away. All your current tags (Heart, Diamond, Club, Spade, Star) will be converted to the new [Primary](#) tag format. *Primary* tags are larger and don't show their label in most places. You may change your *Primary* tag icons and labels if you like. You can also add one more *Primary* tag since the limit is 6. *Primary* tags can be reordered.

If you use *Tags* in Front Rush, ACS, or Jump Forward, you should check with them before changing or adding another *Primary* tag since they may not convert correctly.

What will happen with my Categories?

Categories will be converted to [Secondary](#) tags. They will contain the same label and color. You can optionally add icons to each *Secondary* tag and a task to be assigned when a *Secondary* tag is used. For Tier 1 and Tier 2, there is no limit to the number of *Secondary* tags you may have.

Secondary tags can be reordered.

What will happen with my Groups?

Group will be converted to [Summary](#). *Summary* is longer and can contain a sentence or two describing the athlete. It can also contain special characters like before.

There is only one Summary per athlete. Editing will change it for all staff.

What will happen with my [Notes](#)?

Notes from 2023 and earlier will not change.

What will happen with our staff [profiles](#)?

Every staff member will need to have their profile updated. Initials in a custom colored circle will be used instead of "C1, C2" ... etc.

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